

16 August 2022

Student Opal Card usage

Recent surveys and data collection has identified that a very high percentage of students are not tapping on or off the bus services operated by Busabout with their Opal Cards.

Transport for NSW relies on the data collected from Opal Card usage to create student patronage statistics. This information is part of the set of data that drives decisions regarding the provision, frequency, and quantity of services.

Information gathered from Opal taps are used to determine the number of services provided to your school. When Opal Card statistics show such a low number of student's boarding, it may cause a review regarding the requirement for school buses in the future or how school services are allocated.

Transport NSW (TNSW) provides eligible school students with free or subsidised travel under the School Student Transport Scheme (SSTS) between home and school during school terms.

As our community is growing every day in the Macarthur and Camden regions, we need to work together to ensure that Busabout can continue to provide the levels of service required at your school.

Busabout is asking that students and parents become aware of the following travel options:

School Opal Card:

Eligible students can apply or update their details online: https://transportnsw.info/tickets-opal/ticket-eligibility-concessions/school-student-travel

Students who aren't eligible for a free School Opal Card have the following options:

PARTNERS IN LEARNING

Oran Park High School 1 Podium Way, Oran Park, NSW 2570 T: 02 4634 7700 E: oranpark-h.school@det.nsw.edu.au NSW Department of Education oranpark-h.schools.nsw.gov.au



School Term Bus Pass

https://transportnsw.info/school-term-bus-pass

Child/Youth Opal Card

https://transportnsw.info/tickets-opal/ticket-eligibility-concessions/child-youth

Assistance for students with a disability:

Students with a disability who are unable to travel to and from school under the School Student Transport Scheme may be eligible for assistance under the Department of Education Assisted School Travel Program.

https://education.nsw.gov.au/public-schools/astp

Lost, Stolen or Damaged:

Students that do not have a valid Opal card are required to travel with a receipt for School Opal Card application/replacement or pay a fare to travel to and from school on our buses.

If a student's travel pass is lost, stolen or damaged you can apply at: Lost, stolen or damaged School Opal cards and travel passes | transportnsw.info

While waiting for your replacement school Opal Card to arrive, students are required to travel with a receipt for School Opal Card replacement or a valid ticket for travel.

We thank you for your assistance and if you have any enquiries about Opal cards you can call 131500 or visit <u>https://transportnsw.info/tickets-opal/opal/get-opal-card</u>